

We are a non-regulatory office helping small businesses, municipalities, and permit applicants comply with environmental regulations, obtain permits, and minimize pollution.

**In 2006 – 2007, we provided information to, and assisted more than 50,456 Vermonters through:**

*Serving Vermonters, Small Businesses and the Environment*

We are on the phone, on the internet, on the road, and in meetings to identify and assist effective and economical ways to safeguard human health and nature

**how do we help?**

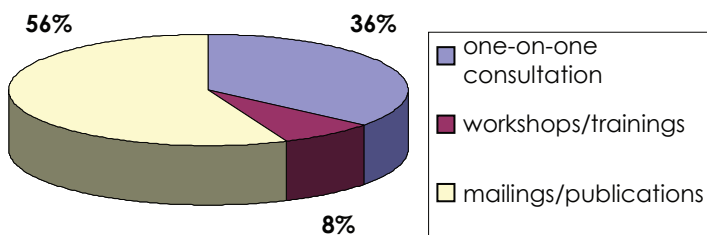
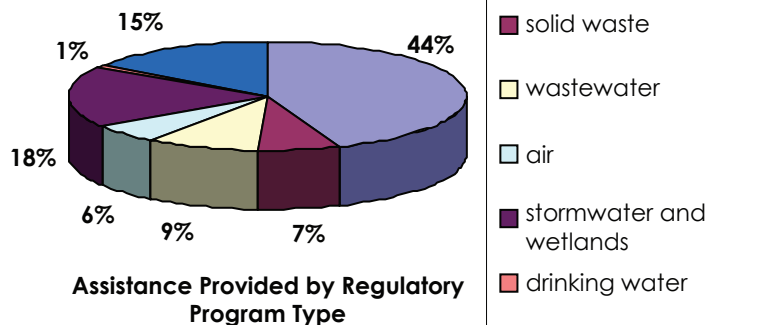
- on-site visits
- hotline assistance
- research services
- newsletters
- workshops and training sessions
- publications such as fact sheets and compliance guidebooks
- business recognition program
- voluntary & confidential services

**where have we helped?**

- vehicle service industry
- tourist industry
- hospitals
- water treatment plants
- manufacturing plants

**Partnerships:**

- Green Hotels Program - [www.vtgreenhotels.org](http://www.vtgreenhotels.org)
- Vermont Business Environmental Partnership - [www.vbep.us](http://www.vbep.us)
- Vermont Environmental Assistance Partnership - [www.veap.org](http://www.veap.org)

**We are:**

**Method of Assistance Provided**

**Assistance Provided by Regulatory Program Type**

- hazardous material and waste
- solid waste
- wastewater
- air
- stormwater and wetlands
- drinking water
- federal and other

**Hazardous Waste and Toxics Use Reduction Planning**

In 2006, Vermont companies reported:

- 54 initiatives resulting in the reduction of **482,781 lbs** of hazardous waste
- 23 initiatives resulting in the reduction of **104,980 lbs** of toxic substance used in manufacturing


**Services Include:**

- Assistance with identification of cost-saving pollution prevention opportunities and best management practices
- Assistance with overall P2 Plan development and implementation

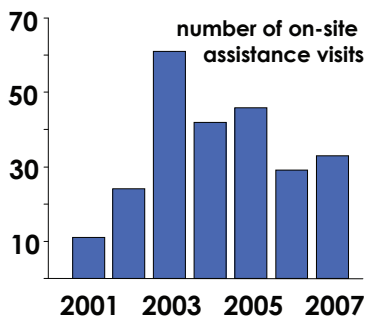
**"Pollution prevention makes good business and environmental sense."** - VT manufacturer



- The SBCAP has helped correct over **7,000** environmental violations & has assisted over **12,000** business representatives through workshops, on-site visits, and phone/email outreach services.
- The SBCAP has helped implement solutions that make sense for businesses to keep them in compliance.
- The SBCAP has worked to reduce the regulatory burden for businesses through better environmental management.



**"Help from a program like this isn't just about compliance...It can actually save your business money!"** - Autobody shop owner



- The MCAP has helped over **120** Vermont municipalities correct hundreds of violations and focus on improved financial management through waste reduction.
- The primary goal is to help municipal officials comply with and understand the various environmental regulations that apply to their operations.
- The MCAP has helped implement solutions that make sense for municipalities while reducing the regulatory burden through better environmental management.



**"I would strongly encourage other Vermont communities to contact the MCAP..."** - Town Manager



- During 2006-2007, the Permit Specialists provided **14,000** Vermonters with general permit information and **5,800** project specific permit determinations.
- Permit Specialists provide guidance on over **100** state and federal programs. This includes not only environment programs such as wastewater, Act 250, wetlands, and hazardous waste, but also information on programs as varied as pesticide application, asbestos removal, historic sites, highway permits and child care facilities.
- Consultations with the permit specialists result in projects that meet permit requirements and protect the environment and public health.
- Customer feedback emphasizes that working with a permit specialist has taken the anxiety, mystery, and difficulty out of their permitting process.

**"...the rumor of Vermont as difficult to do business in is unfounded and (opposite) to my experience, in large part due to the guidance provided by (the permit specialists) ....."** - Vermont business owner